

PERSONAL DATA & COOKIES POLICY

Last updated: June 3, 2014

The policy below details the data protection and cookies policy of Veuve Clicquot Ponsardin (the "Company") with regard to personal data provided on the website rich.veuve-clicquot.com (the "Site").

The Company respects your concerns regarding the confidentiality of personal information and data provided by you. By providing your personal information and data, you consent to the use, analysis and, where applicable, disclosure of such information under the terms and conditions outlined below.

1. GENERAL INFORMATION

The Company may collect personal data via the Site from users in relation notably with documents or services request, visit booking or subscription to certain services or purchase of products or services (eg last & first name, e-mail address, age, city, state and country of residence, telephone number)).

Any personal data you may be providing the Company with for the use of certain services is governed by the French law n°78-17 "Informatique et Libertés" dated 6 January 1978 (amended).

2. RIGHT TO ACCESS, CORRECT AND DELETE DATA AND TO OBJECT TO DATA PROCESSING

You are entitled to access, correct and delete your personal data, and to object to the processing of such data. You are also entitled to object at no cost to the use of your personal data for commercial prospecting messages. You may exercise these rights, at any time, by writing to the following address: Veuve Clicquot 12 rue du temple 51100 Reims France or by sending an e-mail to communication@veuve-clicquot.fr.

You are also entitled, if relevant, to change your choices previously expressed via your account or using unsubscribe links contained in our prospecting messages sent by e-mail.

3. MANAGEMENT OF PERSONAL DATA

3.1 Purpose of data collection

The Company collects your personal data via the Site only for the following purposes:

- handling of customer relation and prospects,
- commercial segmentation, personalization of our services and communications,

- sending information about the Company and its activities and, advertising or commercial prospecting messages in compliance with your choices about commercial prospecting,
- statistics, studies and analysis, marketing, improvement of the Site, products and services of the Company,
- booking of visit,
- set-up of a personal account,
- in compliance with your choices about commercial prospecting.

Mandatory information must be entered in the information fields marked with an asterisk in the data collection forms. If these fields are not completed, we are unable to address your query or to provide the services requested.

To express your preferences about commercial prospecting or to change your previous choices, we invite you to consult the section “RIGHT TO ACCESS, CORRECT AND DELETE DATA AND TO OBJECT TO DATA PROCESSING” above mentioned.

3.2 Retention of data

Data is retained for a period appropriate to the purposes for which it was collected and is, in any event, destroyed at the end of such period.

3.3 Data recipients

The Company is the recipient of the data.

The Company may share your personal data with other entities of the Moët Hennessy group either in France and abroad, for customer/prospect relationship management, commercial prospecting, studies and statistics in compliance with your choices about commercial prospecting.

Except the cases above mentioned, the Company may communicate your personal data to third parties only provided that:

- you have given your prior consent to such communication to a third party, and/or,
- the Company has to share such information with third parties in order to provide the products or service you have requested, and/or,
- the Company is required by a judicial authority or any other administrative authority to provide it with such information

3.4 Transfers of your personal information outside the European Union

The Company is an entity of the Moët Hennessy group which operates its businesses worldwide. Your information may thus be sent outside the European Union, to other entities of the Moët Hennessy group or to our service providers, including to countries which do not have data protection laws equivalent to those in force in the European Union (including in the United States and in Asia) for the purposes identified in this policy. Such transfers occur in conditions enabling to ensure the protection and security of your personal data, notably due to implemented contractual guarantees or, as the case may be, for transfers to the United States, under the guarantees held set under the Safe Harbor, in order to ensure a satisfactory protection level, in accordance with the applicable regulation.

3.5 Data security and privacy

The Company makes every effort to put in place suitable precautions to safeguard the security and privacy of personal data, and to prevent it from being altered, corrupted, destroyed or accessed by unauthorized third parties.

However, the Company do not control each and every risk related to the use of the Internet, and therefore warns the Site users of the potential risks involved in the functioning and use of the Internet.

4. COOKIES

The Company uses cookies (“Cookies”) or similar files on the Site in order to facilitate your navigation onto the Site.

These Cookies allow a better quality of service of the Site by recording information related to your navigation onto the Site.

These Cookies do not allow us to identify users individually and their duration is strictly limited to the duration of your browser session.

Unless you prefer to disable these Cookies as indicated below, the following Cookies will be placed on your terminal:

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Technical name	Description and Aim
has_js	To check if Javascript is activated on the user's browser in order to adapt the display of certain contents of the Site
SESS + User_ID	To give and recognize during a single user session his/her session ID in order to avoid to ask again the requested information (age, country of residence and if relevant his/her login and password) during a same navigation on the Site.
__utma, __utmb, __utmz	Webanalytics Cookie from Google Analytics enabling to collect statistical and anonymous information about Site navigation (notably seen pages, date, time and duration of connexion).
__55	Web analytics Cookies enriching Google Analytics Data (custom var).
X-Mapping-bilheeio	Traffic Manager Cookie

You can disable Cookies in your web browser. However, this may disable all cookies used by your browser, including those from other websites, which may cause certain settings or information to be altered or lost. Disabling cookies may change your browsing experience on the Site, or may make navigating around the Site more difficult.

You can disable cookies in your web browser as follows:

Microsoft Internet Explorer 6.0 and above:

1. Go to "Tools", then "Internet Options".
2. Click on the "Privacy" tab.
3. Use the cursor to select the level you require.

Microsoft Internet Explorer 5:

1. Go to "Tools", then "Internet Options".
2. Click on the "Security" tab.
3. Select "Internet", then click on "Custom Level".
4. Under "cookies", select the option you want.

Netscape 6.x and 7.x:

1. Click the "Edit" menu, then "Preferences".
2. Privacy and security.
3. Cookies.

Firefox:

1. Go to "Tools", then "Options".
2. Click on the "Privacy" setting.

Safari 3.x for Mac OS X:

1. Click the "Edit" menu.
2. Click the "Preferences" option.
3. Click the "Security" option.
4. Click "Display cookies".

Chrome

1. Select Settings.
2. Click Show advanced settings.
3. In the "Privacy" section, click the Content settings button.
4. In the "Cookies" section, you can change the cookies settings.

5. CHANGES TO OUR PRIVACY AND COOKIES POLICY

The Company may make changes to this policy. We will ensure that you are informed of such changes, either via a special message on the Site, or via a customized notice, for example when we send newsletters.

6. PROTECTION OF PERSONS UNDER LEGAL ALCOHOL CONSUMPTION AND PURCHASING AGE

As the access to the Site is governed by Terms & Conditions, the Company does not collect any data or information concerning persons who are under legal alcohol consumption and/or purchasing age in their country of residence.